



09/875,083

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Sme
12/2/03
(NE)

In Application of: Dean C. MARCHAND et al.

Reply under 37 CFR 1.116
EXPEDITED PROCEDURE

Application No.: 09/875,083

Examiner: Deane Jr, W.

Filed: June 6, 2001

Group Art Unit: 2642

Attorney Docket No.: 09710-1169

Client Docket No.: COS-99-012

RECEIVED

DEC 01 2003

Technology Center 2600

For: SERVICE MANAGEMENT SYSTEM BLOCKING

BOX AF

Assistant Commissioner for Patents
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of September 25, 2003, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS..... 2

REMARKS 6